

W-01303A-08-0227
SW-01303A-08-0227



0000086109

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2008 - 69761

Date: 7/2/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Marie A. Last: Honkanen

Account Name: Marie A. Honkanen

Home: (928) 768-1819

Street: 2017 E. Desert Lakes Dr.

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86426

Is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

*****Az-American Water Co. for Mohave - Sewer
Division*****

Received the following letter dated June 18, 2008:

Arizona Corporation Commission
1200 W. Washington- Suite 206

Phoenix, Arizona 85007

Re: Arizona Document , W-01303A-08-0227

Arizona Corporation Commission

DOCKETED

JUL 14 2008

DOCKETED BY

mn

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2008 JUL 14 P 2:49

RECEIVED

This is to object to another increase from Az-Am. Water! We moved here in 1995 and purchased a home. The reality Company explained to us the charge of \$39.76 to the above company. They told us that as the area grew, this charge would decrease.

Last year they raised the amount to \$49.76, which was a considerable amount to raise our bill. Now we learn that they intend to raise this to \$59.76! The pipes that bring the sewer to our house must be paid for by now due to the growth in the area.

We strongly object to these increases!

Thank you,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Maria A. Honkanen
2017 E. Desert Lakes Dr.
Fort Mohave, AZ 86426
928-768-1819

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Az-American Water Co. for Mohave - Sewer Division
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer yesterday on 7-1 and acknowledged receipt of their letter expressing opposition to the referenced rate case. I advised her letter would be noted as a permanent record in this application. I expressed thanks for taking the time to express her opinion in this matter. I e-mailed this OPINION to Carmen Madrid @ ACC-Phoenix Office to have this docketed against the Company under Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227 File closed.

Az-American Water Co. for Mohave - Sewer Division

7-14 @ 1:55PM. Added system name info in Nature of Complaint and e-mailed a copy of this OPINION to the Hearing Division. File closed.
End of Comments

Date Completed: 7/2/2008

Opinion No. 2008 - 69761
